CARECALLER

TECHNICAL INFORMATION BULLETIN

Mobile Alarm And CCTV Terminal

Put All Security Desk Functions In The Palm Of Your Hand

- Automated Dispatch hear a computer-generated voice describe alarms over hand-held radios.
- Hand-held Video Monitor view the output of your camera system in real time on a portable hand-held color monitor.
- Remote Camera Control from anywhere inside or outside your facility, select a specific camera to view and control pan, tilt, zoom and focus functions.
- Intercom Access Respond to intercom calls from a hand-held radio
- Equipment Control release door strikes, open gate operators, or turn equipment, lights or motors on or off.

Picture the Situation

It's 2:00 in the morning at a federal facility in Washington, D.C. The security officer is on the second floor making rounds. An intruder pries open the southwest lobby door, and the CARECALLER system goes into action.

As soon as the door is opened, a sensor on the lobby door immediately notifies CARECALLER's computerbased automated security monitoring system, which uses a computer-generated command to lock the video switcher onto the lobby camera.

Simultaneously, a clear voice announcement stating, "Unauthorized entry at the southwest lobby door," is broadcast over the officer's hand-held radio. The officer looks at the hand-held CCTV monitor to see what threat he faces.

Seeing several armed intruders advancing across the lobby floor; the officer knows backup is required. Immediately he punches a two-number command on his radio keypad, causing the system computer to automatically dial 911 or any other pre-programmed phone number. He asks for help. With the portable CCTV monitor at his side, the office now visually "follows" the intruders through several cameras in the facility until backup arrives, all the while providing real time information to arriving support personnel. Due to the information provided by the CARECALLER system, officers can now thoroughly evaluate and respond to a situation no matter where they are in the facility, allowing everyone to do their jobs with increased confidence and efficiency.

Imagine the Efficency

Now, instead of being chained to an alarm console and racks of camera monitors, security guards are free to patrol your facility while retaining all functions of a security desk. With the Remote Video Monitor, they can easily view any closed circuit television image in real time on a small hand-held video monitor or larger vehicle-mounted monitor. From their hand-held radio, they can receive computer-dispatched voice alarm messages, answer intercom calls, or control gates, equipment and camera pan/tilt units. This palm sized unit will increase morale and productivity, amplify response efficiency, and slash payroll costs.



Discover the Savings

If one or more security personnel positions can be reassigned or eliminated, you will realize a substantial savings in payroll costs. For example, if you eliminate a single position that pays \$8 per hour, that will translate into an annual savings of over \$70,000. And the savings go on year after year!

The CARECALLER system saves money, increases efficiency, and gives staff increased confidence and peace of mind.

