The CARECALLER software platform allows the deployment of a second master computer tower. Should the primary computer be taken off line for servicing or experience an operational failure, the secondary computer will assume all system functions without interruption. Switching computers occurs automatically and immediately without requiring any operator intervention. The picture shown here shows two computer towers. One tower is the primary computer (part number CPU) and is purchased separately. The Redundant Computer option includes the second computer tower and the cables and switches shown in the picture.